



STOP HATE DAMAGES

Check List of
attention to victims
of hate crimes

SHELTER PROJECT



CHECK LIST

Please take a minute to fill this questionnaire to determinate the level of commitment of your Health Institution in regard the attention and care of the hate crime victims.

You can find it online also [here](#)

A - Commitment and proactivity

- Does your institution have a firm commitment to human rights and is it proactive in defending vulnerable groups?

a – Yes

b – No

c – Not sure

- Is the responsible institution/team willing to promote the training of staff and the incorporation of practices that contribute to the best care for victims of hate crimes?

a – Yes

b – No

c – Not sure

B - Knowledge, Training

- Is there a common and shared definition of hate violence and hate crimes in your institution?

a – Yes

b – No

c – Not sure

- Does your institution have trained personnel for hate crime detection?

a – Yes

b – No

c – Not sure

- Over the years, have any of your professionals detected possible cases of violence against people based on their identity (ethnicity, religion, skin colour, sexual orientation...)?



- a – Yes
- b – No
- c – Not sure

C - Care and Procedures

- Does your institution have staff who can respond to the specific social and health needs of potential victims of hate crimes who come to your institution?

- a – Yes
- b – No
- c – Not sure

- Does your institution have specific procedures or protocols for the care of these individuals who have experienced hate violence?

- a – Yes
- b – No
- c – Not sure

D - Information, reporting and referral

- Do you have points/agents that can provide information on hate crimes to victims?

- a – Yes
- b – No
- c – Not sure

- Does it include information on hate crime indicators in the report that is sent to the national prosecutor's office/police in the cases that need to be done?

- a – Yes
- b – No
- c – Not sure

- Does your institution inform potential victims of a hate crime about how to report it? social organisations that provide support? other aspects?

- a – Yes



b – No

c – Not sure

- Does your institution maintain close relations with law enforcement agencies? social organisations? social services? other bodies that can protect and accompany victims?

a – Yes

b – No

c – Not sure

Results

- **Most of responses A** - Your institution has already made progress on this issue and is able to provide a well oriented attention and care to the potential victims - congratulations on that work! Contact the project team because your work can be of great help and inspiration to other institutions that want to commit to this approach.

- **Most of the answers between A and B** - Your institution shows interest and commitment to the issue at hand, has identified shortcomings and areas for improvement and is prepared to move forward in the care and protection of victims of hate crimes. Please contact the project team so that they can advise you on how to carry it out.

- **Most answers between B and C** – Your institution does not have a clear understanding of the hate crimes phenomena and the consequences for the victims of such violence, nor have a strategy designed to work in this field. You can contact to our teams at the project to know more about the implications and contributions that your health service could have in this field and overall in protecting the victims.